



DPG DEGREE COLLEGE

(Affiliated to MDU Rohtak)

Sector-34, Near Marble Market, Gurugram-122001

GRIEVANCE ANNUAL REPORT YEAR 2023-24

The Grievance Redressal Committee (GRC) is constituted for the purpose of redressal of grievances of students, parents and any other stake holders of the institution.. The aggrieved may express their grievance online by filling out the form available at DPG degree college website, directly to committee members or through grievance box placed at college campus. They may also approach the Chairman of the committee either in writing or email to dpgdegreecollege@gmail.com . The college assures the applicant that once a complaint is made, it will be treated with sensitivity.

- Class Level- In the weekly Mentoring system the class teachers deal with the personal problems of our students.
- Department Level: The Department Heads and senior teachers solve the students' problems.
- College Level- The Grievance Redressal Cell, which reports to the principal, resolves our students 'problems.

Grievance Redressal Committee (GRC) is constituted for the redressal of the complaints reported with the following objectives:

1. To uphold the dignity of the college by promoting cordial relationship with all the stake holders.
2. To ensure a fair, impartial and consistent way for redressal of various complaints lodged by the stakeholders
3. To ensure that the views of grievant and respondent are respected and that any party to a grievance is not discriminated
4. To provide the students access to immediate, hassle free resource to have their grievances redressed.

Policies

- The vision and mission of the institution is inextricably linked to strong principles and ethics.

- The management and the college guarantee a strong redressal mechanism for student grievances.
- As mandated by the government, a three-tier grievance mechanism is in place to resolve any academic or administrative complaints.
- The college's code of conduct applies to all students.
- Our institution has a zero tolerance policy for any form of ragging or sexual harassment.
- Our institution strictly adheres to all norms against sexual harassment, ragging, and other offences as issued from time to time by the state and federal governments.
- Abuse on social networking sites will be severely punished.
- Any offence discovered through CCTV surveillance is punishable.
- Any student found in an incriminating situation, both on and off campus, will be reprimanded and counselled.
- Students who violate the code of conduct will be given a fair hearing at the Departmental level
- The institution does not tolerate ragging or sexual harassment.

Objectives

- To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.
- To uphold the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial relationships with stakeholders.
- To encourage the stakeholders to express their grievances/problems freely and frankly, without any fear of being victimized

Members of Grievance & Redressal Committee-2023-24

Sr.No	Name	Designation	Contact No	E.mail
STATUATORY BODIES OF COLLEGE				
1.	Dr. S.S. Boken	Principal	9810596404	Ssboken@Gmail.Com
2.	Mr. Ashok Gogia	Registrar	9992860775	Ashokgogia54@Gmail.Com
3.	Dr. Dharmbir Singh	Dean	8168762269	dharmbir@yahoo.com
MEMBERS OF GRIEVANCE COMMITTEE				
4.	Mr. Ravinder	Member	8130409473	Ravinder@Dpgitm.Com
5.	Dr.Tulika Dahiya	Assistant Professor	9518875003	Tulika06.chandel@gmail.com
6.	Dr.Shama Praveen	Assistant Professor	8010065372	Shamapraveen20@gmail.com
7.	Mr.Sanchit Joon	Assistant Professor	9354970173	Sanchitjoon8@gmail.com
8.	Ms.Veena	Assistant Professor	7015909467	Veenabeniwal.786@gmail.com
9.	Sl. Rani Devi	Sub-Inspector	9034663665	Devirani12@Gmail.Com
10.	Mr. Naresh Yadav	Advocate	7988449048	Nareshyadav08@Gmail.Com

Dr.S.S.Boken

(Principal, DPG Degree College)

Events organized by grievance committee

EVENT SUMMARY REPORT

Grievance committee organized event “**Keh kar dekho**”. The online was started with the welcome note by Dr Tulika Dahiya . The offline session was given up by **Dr Megha, Assistant Prof, ILLM University,Gurgaon** . The offline session was of 2 hour which was full of information. The session was concluded by giving thanks note given by Dr Tulika Dahiya. The overall session was full of information and faculties of DPG Degree College participated during the online session.

DPG Degree College, Auditorium

Monday, September 12 · 12.30-1.30pm

Time zone: Asia/Kolkata

Glimpse of event attached below



Online event

Grievance committee in association with Anti ragging committee and ICC (Internal complaint committee) organized an online session on “**How to submit online grievance/antiragging /ICC complaint**” on 28 th September 23. The online was started with the welcome note by Dr Tulika Dahiya . The online session was given up by EduGrievance Company by Aarathi. The online session was of 1 hour which was full of information. There were about 30 participants in an online session. The session was concluded by giving thanks note given by Dr Tulika Dahiya. The overall session was full of information and faculties of DPG Degree College participated during the online session.

DPG Degree College Edu Grievance Demo

Thursday, September 28 · 12:00 – 1:00pm

Time zone: Asia/Kolkata

Google Meet joining info

Video call link: <https://meet.google.com/vep-mims-gfq>

Or dial: (US) +1 570-865-1317 PIN: 644 020 410#



Screenshots of Online meeting by edugrievance and DPG Degree College



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EVENT SUMMARY REPORT

Grievance committee organized poster making competition on “**Zero tolerance on abuse**”. The purpose of event was to enlighten the students against zero tolerance on abuse. It was started with introductory note given by Dr Tulika and Dr Shama Parveen. Students of different department participated in an event. The topic of poster was Gender based abuse, Abuse with females, Ragging, Sexual abuse. The session was concluded by giving thanks note given by Dr Tulika Dahiya. Overall event was concluded successfully.

DPG Degree College, Room No 310

, 16 Feb, 2024 · 1.30-2.50pm

Time zone: Asia/Kolkata

Glimpse of event attached below:-

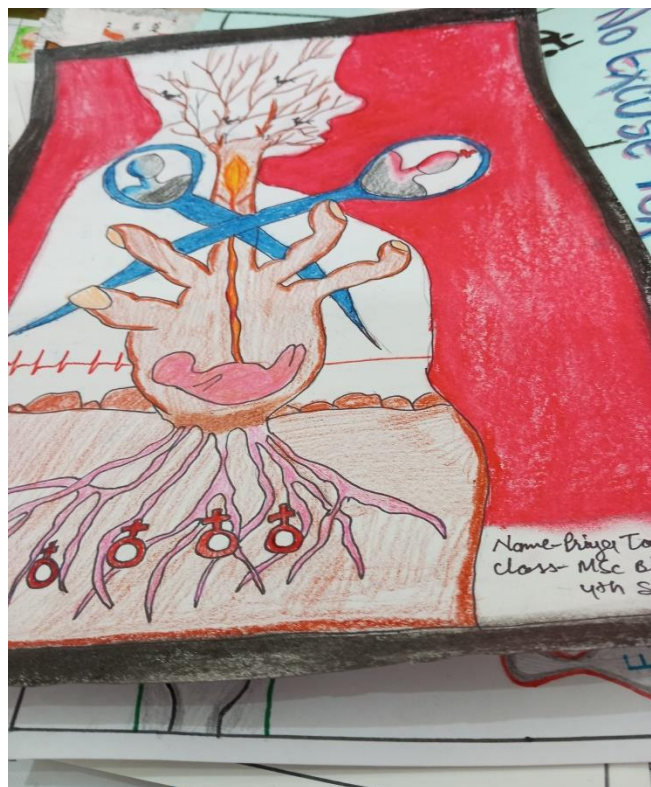
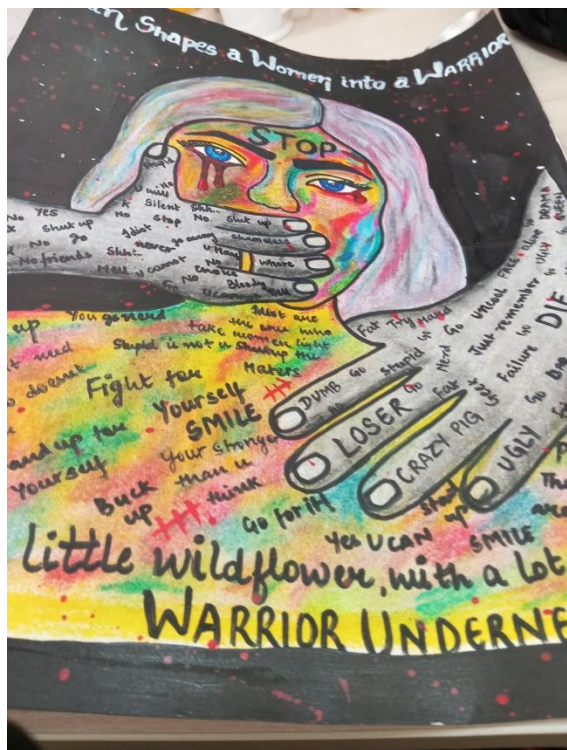




Result of Competition

Sr.No	Name of contestants	Stream	Position held
1.	Fatima Shafique	B.Sc (Medical)	1 st
2.	Rashi	MA	2nd
3.	Priya Tanwar	M.Sc Biochemistry	3rd
4.	Aditya Pratap Singh	B.Sc (Phyics H)	4th

Posters of Winners





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EVENT SUMMARY REPORT

Grievance committee, Anti-ragging committee, ICC and Discipline committee Nukkad Natak on “**Eco-Friendly Holi**”. The celebration of Holi in India is often marred by incidents of molestation and harrasment as the phrase “**Bura na mano Holi hai**” to justify all criminal acts where women become the target. The purpose of this event was to aware the students use of chemical in Holi and respect each and every individual choice of playing Holi. . Students of different department participated in Nukkad Natak. Overall nukkad natak was concluded successfully.

DPG Degree College, Ground, Nescafe ground

Date:-21-03-24

Time:- 12.50 Noon in Ground ,1.10 pm at Nescafe ground

Glimpse of event attached below:-





Students in Nukkad Natak

Nukkad Natak showed the difference in Holi played during Lord Krishna Times in Dwapar Yug with Goddess Radha with flowers and modern times with artificial colours.

Nukkad natak also gave message of playing Holi against the will of girls leading to their harassment. Overall Natak was well oriented and gave important message to students.

There were total 15 students involved in Nukkad natak of different streams.

Students and Faculty involved in Nukkad Natak

Sr.No	Name of Faculty/Students	Committee/Stream of students
	Faculty Organizers Dr Tulika Dahiya Dr Nalini Sharma Dr Reena Malik Ms Sunil Malil Student Organizers Samridhi Rohit	Grievance Convenor Anti-Ragging Convenor ICC Convenor Discipline Convenor BJMC 2 nd Year BJMC 3 rd Year
1.	Sidharth	BCA
2.	Komal	B.Com 1 st Year
3.	Priya	BCA
4.	Vinay	MA 1 st Year
5.	Aradhya	BCA
6.	Anu	BCA 1 st Year
7.	Aditi	B.Com
8.	Neha Gulia	M.Sc Botany
9.	Riteek	BJMC

Sr.No	Name of Event	Date of event organized
1.	Keh kart toh dekho	12-09-23
2.	How to submit grievance online?	28-09.23
3.	Poster competition on zero tolerance	16-02-24
4.	Nukkad Natak	21-03-24



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GRIEVANCE COMPLAINT SUMMARY Year 23-24							
Sr.No	Complaint Type	Year	Complaint By/Issue in infrastructure	Complaint against/issue given by dept	Date of Complaint	Redressal Date	Action Taken
1	Repairment of AC	2023	Science staffroom 322	faculty of science	16-08-23	17-08-23	Repaired
2	Water cooler repairment	2023	Third floor of DPG Degree college	Biochemistry students	5/9/2023	7/9/2023	Repaired
3	Testing the purity of water	2023	Routine check up done by college by Biochemistry dept.	NA	NA	NA	Water tested pure on date 14/11/2023
4	Teasing	2024	Ajay Kumar	Rohit kumar	5/2/2024	8/2/2024	Warning letter issued to Rohit kumar
5	Misbehavior	2024	Prashant	Rahul & Abhishek	11/3/2024	14/03/24	warning letter issued to Rahul&abhishek
6	Misbehavior	2024	Bindhya	Lakshay	4/4/2024	6/4/2024	warning letter issued to lakshay
7		2024	Biochemistry students	water cooler repairment	17/04/2024	18/04/2024	repaired